Overview of Serving People with Developmental Disabilities
Certification requirements for independent and agency providers. Defining developmental disability. Roles and responsibilities of direct service providers (DSPs). Overview of role of county boards of developmental disabilities and service and support administrators (SSAs). Importance of person-centered language.

Assessment, Planning, and Implementing the ISP
Review of DODD administered waivers and eligibility: Level 1, SELF, Individual Options. Review of specific services. Role of the Level of Care (LOC) and Ohio Developmental Disabilities Profile (ODDP). Overview of service and support administrator role in assessment and planning. Role of the direct service provider in ISP implementation.

Rights of People with Developmental Disabilities and Restrictive Measures

Person-Centered Services
The five principles of person-centered services. Self-determination and self-advocacy. Balancing important to and for. Positive culture. Positive behavioral support. Types of positive behavioral support.

Introduction to Trauma-Informed Care

Protecting the Health and Welfare of People with Developmental Disabilities
Role of direct service providers in protecting health and welfare. Defining unusual and major unusual incidents. Signs of abuse. Provider, county board, and DODD roles regarding MUIs. Documenting incidents and the incident report form. UI and MUI reporting and investigations. MUI preventions including health and welfare alerts.

Universal Precautions
Hand washing. Personal protective equipment. Disposable gloves. Exposure and clean-up.

Community Integration