

5123:2-2-03**Quality assurance.**

(A) The Ohio department of developmental disabilities promotes services, supports, and activities that enhance the quality of life for Ohioans with developmental disabilities with regard to individuals':

(1) Rights as set forth in section 5123.62 of the Revised Code;

(2) Self-determination;

(3) Physical well-being;

(4) Emotional well-being;

(5) Material well-being;

(6) Personal development;

(7) Interpersonal relationships; and

(8) Social inclusion.

(B) The department employs multiple processes, set forth in the following administrative rules, to achieve quality outcomes for individuals who receive services:

(1) Rule 5123:2-1-11 of the Administrative Code (service and support administration);

(2) Rule 5123:2-2-01 of the Administrative Code (provider certification);

(3) Rule 5123:2-2-04 of the Administrative Code (compliance reviews of certified providers);

(4) Rules 5123:2-3-01 to 5123:2-3-26 of the Administrative Code (residential facilities licensed pursuant to section 5123.19 of the Revised Code);

(5) Rule 5123:2-4-01 of the Administrative Code (accreditation of county boards of developmental disabilities);

(6) Rule 5123:2-6-07 of the Administrative Code (administration of prescribed medications, performance of health-related activities, and performance of tube feedings); and

(7) Rule 5123:2-17-02 of the Administrative Code (major unusual incidents).

(C) Additionally, the department participates in "National Core Indicators," a collaboration among state agencies that serve individuals with developmental disabilities, the "National Association of State Directors of Developmental

Disabilities Services," and the "Human Services Research Institute," which offers a systemic approach to performance and outcome measurement.

(D) Individuals who receive services, legal guardians, or family members may request a review of services or may request the results of prior reviews that have been conducted. In response, the department may initiate or conduct a review, request that a review be conducted by the county board of developmental disabilities, or take other appropriate action.

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CERTIFIED ELECTRONICALLY

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Certification

03/04/2013

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Date

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