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**April 11, 2012**  
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## -April is Autism Awareness Month-

### Administration Update

## 1. Office of Health Transformation Updates Proposal

The Governor's Office of Health Transformation (OHT) has submitted an updated proposal to the federal Centers for Medicare and Medicaid Services (CMS), for improving service to individuals who are eligible for both Medicare and Medicaid. The updated pilot proposal includes language that the Ohio Association of Area Agencies on Aging now supports as an overall Integrated Care Delivery System. The proposal is for a three-year pilot project that will be conducted in 29 counties covering seven regions around the state's major urban areas. According to OHT, it will cover 114,972 of the 182,328 Ohioans eligible under both programs.

Medicaid Director John McCarthy explained that changes made between an earlier 'concept paper' and the new proposal focused on individual protections, such as ensuring that there is continuity of care in services. He stated, "These assurances will help individuals to live independent lives ... and the plan can't come in and drastically reduce services for somebody."

In addition, OHT has strengthened the new proposal in the area of prior authorizations for services. McCarthy noted that with the Integrated Care Delivery System concepts in place, an individual would, for example, have mobility needs considered and taken care of, while waiting for a wheelchair to be repaired.

There now is a 30-day federal feedback period on the proposed plan, which could prompt additional changes.

More information at [www.healthtransformation.ohio.gov/](http://www.healthtransformation.ohio.gov/) and at [Integrated Care](#)

### National Council on Disability Visits Ohio

The newly-launched Employment First initiative (see [Executive Order](#) in *Pipeline*, March 28, 2012) is drawing a great deal of national attention to Ohio. For example, the National Council on Disability (NCD) held a luncheon at Goodwill Industries' headquarters in Columbus last week, and the Council was clearly interested in the state's proposed multi-agency plan for Ohioans with disabilities to move forward from an Individual Education Plan (IEP) to an Individual Plan for Employment (IPE).<sup>\*</sup> The NCD is a small, independent federal agency that is charged with advising the President, Congress, and other federal agencies regarding policies, programs, practices, and procedures that affect people with disabilities. More about NCD at [www.ncd.gov/](http://www.ncd.gov/).

Discussion of the IEP moving forward to an IPE included factors affecting school-to-work performance for individuals with developmental disabilities. Information shared included examples citing positive outcomes illustrating that when the school-to-work transition goes smoothly from IEP to IPE, and a young person with a disability is integrated into their community through a job, their level of independence rises, and the cost to taxpayers falls. Ohio's Employment First initiative will be watched with interest around the state and nation, including the success of agencies partnering toward common goals.

<sup>\*</sup>Acknowledgements to Ohio Rehabilitation Commission *Weekly Focus*, April 6, 2012.



## 2. Autism Awareness Month Spotlights Progress, Issues

The Centers for Disease Control (CDC) has released a [March 2012 report](#) stating that the incidence of autism in the United States is now one in 88 children, which represents a 78% increase in incidence when compared to a decade ago. The report states that Autism Spectrum Disorder (ASD) is the fastest growing disability in the United States, and that boys with autism continue to out-number girls by a ratio of five-to-one, according to the CDC report. It estimates that one in every 54 boys in the United States has autism, and the Autism Society of Ohio estimates that more than 58,000 Ohioans have ASD.

### A Day to Spotlight Issues

Current studies concerning Autism Spectrum Disorder (ASD) continue to reinforce that the disorder affects individuals differently, and to widely varying degrees. In addition, ASD is defined by a certain set of behaviors, and there usually is nothing about how a person with ASD looks that sets them apart from other people. Individuals on the Spectrum generally may be described as communicating, interacting, behaving, and learning in ways that are different from most people.

**Thousands of families in Ohio are dealing with Autism Spectrum Disorder every day. Individuals with autism, advocates, families, and state legislators will gather for Autism Awareness Day at the Ohio Statehouse on April 26<sup>th</sup>, to raise awareness of autism issues during April, Autism Awareness Month. The event will be inside the Atrium at the Statehouse at 4 p.m..**



**2011 rally-goers with signs enjoyed spring weather minus rain and wind.  
This year's event will be indoors, in the Statehouse Atrium.**

Speakers for the April 26 event, including DODD Director John Martin, will address various topics that affect families, including:

- The Affordable Care Act
- Employment opportunities for individuals with ASD
- Education funding
- Insurance reform

Ohio Autism Legislative Caucus members also will address event attendees, and encourage people planning on attending to call ahead to set up appointments for that day with their legislators, in order to meet and discuss issues that are important to them. Organizers of Autism Awareness Day will provide information to assist individuals and families in these efforts.

In addition, the April 26 event will include display tables representing many advocacy groups, agencies, and service providers. Information is provided without any endorsement or recommendation for any provider, methodology, or service, but rather is offered for individuals and families to make informed decisions.

This event is sponsored by Autism Speaks, the Autism Society of Central Ohio, and the Autism Society of Ohio. For more information: [www.autismohio.org](http://www.autismohio.org); [www.autism-centralohio.com](http://www.autism-centralohio.com); or, [www.walknowforautismspeaks.org/columbus](http://www.walknowforautismspeaks.org/columbus).

#### **IWGA Continues Focus on Agency Partnerships**

Also on the subject of Autism Awareness month, the [Interagency Workgroup on Autism \(IWGA\)](#), convened by DODD, continues to coordinate efforts among state agency partners so that the gifts, talents, wishes, and needs of Ohioans with Autism Spectrum Disorder are recognized, valued, and addressed.

Most recently, the IWGA has asked the Advisory Board of the Ohio Center for Autism and Low Incidence (OCALI) to spearhead the process of developing a set of Autism Recommendations for the state. These recommendations will chart the course for Ohio to continue to improve its

response to autism, and create opportunities for individuals with ASD to have happy and fulfilled lives in their communities.

Seven categories of recommendations have been drafted that address issues across the lifespan beginning with "*Getting a Good Start*" to "*Living Well*" as an adult. Through the months of April and May, the Board will be soliciting input from parents, professionals, and other stakeholders with first-hand knowledge of what services and supports are needed most.

**Make your voice heard! Five regional forums will be held across the state seeking public comment on these Autism Recommendations. Information on these Forums is online at [this location](#).**

In addition, public feedback will be accepted via an online survey on OCALI's website at [Autism Recommendations](#). Simply click on the link, and follow the instruction to create an "OCALI Pass" to access the survey. Video clips help explain the seven categories of recommendations. The online survey will remain open through May 20.

DODD Director John Martin comments, "The final recommendations that are brought forward following public input will help us to develop an interagency plan that streamlines support and improves services for individuals with autism across Ohio. It is imperative that those recommendations truly reflect the needs and hopes of individuals affected by ASD, a viewpoint that I know Governor Kasich shares."

The work of IWGA members, together with OCALI and its Advisory Board, demonstrates an ongoing commitment to closely examine the issue of autism, work on collaborative solutions with state and local partners, and improve service and support systems for families.

**In Ohio we celebrate the progress that can be made when individuals and families have the resources and support they need, and when their communities welcome them as valued citizens. The item below is one such positive story...**

**Paint Valley grad making his voice heard on local radio airwaves**  
(Chillicothe Gazette © 04/09/2012)



**The cause of ASD is still a puzzle.**

## **Pipeline Profile**

### **3. Bryant K. Young, DODD Information Technology Services**

Managing a vast Information Technology Services structure for a state agency, including all the hardware, software, and 'virtualware' – plus the staff to support it, is a challenging task in a good economy, and an even more challenging task in a recovering economy. DODD Deputy Director for IT Services, Bryant K. Young, looks at the big picture convinced that the future was yesterday ... and that we need to be prepared beyond that.

A couple of years ago, Young sat down with DODD Director Martin and they discussed a vision of what Ohio's DD system needed in order to function more efficiently. The Department's goals

of creating a less complex service delivery system, providing quality outcomes, and being good stewards of limited resources touched on many aspects of our community, yet all with the same intention - *to improve the lives of people with disabilities and their families.*

These goals also had something else in common – technology was going to play a pivotal role in accomplishing them. According to Young,

**“We needed to be able to more effectively and consistently manage \$1 billion in Medicaid funding that serves about 80,000 Ohioans. It was going to take a significant overhaul of our IT system to get there.”**

Over the past two years DODD’s IT Division has implemented major changes to improve service delivery with an overall strategy built around harnessing new technology in a fiscally responsible and flexible manner. These changes have included:

- Deployment of cutting-edge ‘virtualization’ technology, removing older equipment;
- Adoption of a project management approach to software development, actively engaging both internal and external customers;
- Implementation of a project management methodology that includes an ‘online project dashboard’ which tracks work within the system in a more transparent way;
- Development of an integrated online ‘Gateway’ at [www.dodd.ohio.gov](http://www.dodd.ohio.gov) to simplify and streamline the process of connecting people to critical DODD services; and,
- Implementing a statewide [Cost Projection Tool](#) (CPT).



**Bryant K. Young, Deputy Director, DODD Information Technology Services**

Currently, the IT team is working on a ‘data warehouse’ business intelligence platform that will empower DODD staff and Ohio County Boards to access up-to-date data when and how they wish to, in order to make good, data-driven decisions. According to Young,

**“We view this as just another step on our technology integration path to build upon our cloud (‘virtualization’) technologies. We are excited about the benefits of this data warehouse project, and the opportunity it offers - to provide meaningful change for the citizens of Ohio.”**

In addition, Bryant K. Young notes that DODD has been recognized by *Computerworld* as a 2012 Honors Laureate. *Computerworld* recently announced that DODD was selected as an honoree for, "...visionary applications of information technology promoting positive social, economic, and educational change."

**For 23 years, the Computerworld Honors Program has recognized organizations that use information technology to promote and advance the public welfare, benefit society, and change the world for the better.**

DODD's case study was selected from more than 500 nominations to become one of 200 Laureates from 25 countries. (See <http://cwhonors.org/nominations/>)

Contact: Bryant K. Young, [Bryant.Young@dodd.ohio.gov](mailto:Bryant.Young@dodd.ohio.gov); (614) 466-2201.



## **4. The New SELF Waiver, A Refresher on the Basics**

*In anticipation of the Self-Empowered Life Funding (SELF) waiver, effective this July, Pipeline will contain a short series of articles prior to the waiver launch. The series will include information about the waiver itself, and highlight specific aspects of the waiver that make SELF different from the other waivers administered by DODD. This article is the first in the series.*

On December 9, 2011, Ohio received notification from the federal Centers for Medicare and Medicaid Services (CMS) that its application for a 1915c waiver, named the Self-Empowered Life Funding (or SELF) waiver, had been approved. As approved in the waiver application, the scheduled effective date of this waiver is July 1, 2012, at which time enrollment may begin. DODD has been working closely with the Ohio Department of Job and Family Services, along with other stakeholder groups, to identify and develop the necessary components for implementation, including training and informational materials.

The SELF waiver is the first DODD-administered waiver that incorporates self-direction, which allows individuals with developmental disabilities to control their individual waiver budget and to direct where and how they receive those services.



**The SELF Waiver will mean more opportunities and more choices.**

**Individuals self-direct where and how services are provided. Annual cost caps are \$25,000 for children and \$40,000 for adults, with some service-specific limitations built in to the waiver, as well.**

DODD estimates are that up to 500 individuals may enroll in the waiver the first year it is in effect (100 of which will be state-funded waivers for children with intensive behavioral needs), and up to 2000 individuals could be using the waiver by the third year it is in effect.

Eligibility criteria for the SELF waiver are that the individual must have an ICF/MR\* Level of Care and be willing and able to perform the duties associated with participant-direction -- including, but not limited to, assigning budgeted amounts for any of the applicable services and/or choosing to hire, fire, or direct workers -- in accordance with employment laws and rules.

In upcoming *Pipeline* articles in this series, look for more information about specific characteristics of the SELF waiver that make it different from the DODD Individual Options waiver and Level One waiver.

**[More information about the SELF waiver is online at SELF Waiver](#)**

*\*ICF/MR is currently the language in statute.*



**[At Northwest Ohio Developmental Center](#)**

## **5. Developmental Center Fosters Skill Development**

### **When Your Family Flies South for the Winter - Colin's Story**

*Special thanks to NODC staff member Matthew P. Mundrick, for this personal perspective illustrating a Developmental Center as a community resource for individuals served. He writes...*

“Colin and I have been friends for a year now. During that time, Colin has been presented with a variety of personal challenges. As an individual with a severe visual impairment, who also has been diagnosed with Autism Spectrum Disorder (ASD), Colin is most comfortable when life is structured. Over the last year, Colin’s friends, family, and staff have taken steps to increase his encounters with the unexpected, with the hope of broadening his routines and increasing his flexibility in various situations.

It was apparent that contact with his family would be the most appropriate place to start. Once or twice a month, Colin’s friend, Bob, would schedule a visit with Colin, and they would go to visit his mother and father. Colin enjoyed his visits, so we decided to increase them. Once a week, his parents would pick him up from work, and we, as Colin’s residential service provider, would pick him up after the visit.

**The plan was simple ... start with something that Colin enjoys, and find ways to engage Colin with it, unexpectedly.**



At this point, I should tell you that Colin loves coffee more than most anything in the world. So while he was visiting, Colin would have a frappuccino or two. The visits continued fairly regularly, and as much as Colin looked forward to them, he reacted calmly when, for one reason or another, they had to be cancelled. We were all very impressed by how well he handled visit cancellations, especially any that occurred at the last minute.

### **A Little Background**

When he was younger, Colin would ride in the car with his parents. This stopped after a scary incident that involved Colin jumping out of the vehicle. So, riding in the car with his parents became the next goal to explore. His Mom and Dad would pick up Colin and drive him home, with NODC staff following behind, ready if Colin become upset. At the end of the visit, Colin's staff would bring him home. The plan worked perfectly. Everyone was elated with Colin's success.

**Colin, wondered what all the fuss was about. He simply was happy!**

### **More New Steps**

Colin continued to have 'coffee visits' with his family. Then, one day I received a call from his mother, who was clearly upset. His parents had retired, and were discussing the possibility of heading south for the winter. The problem was that we had built this routine of visits into Colin's life, and had dramatically increased the time he was spending with family.

His parents were torn between seeking the rest and change they needed, and potentially disrupting or disappointing Colin. Their visits could not be replaced with a simple loving phone call, because Colin is congenitally bi-laterally deaf. We were very concerned that losing this contact would be detrimental to the growth Colin had experienced. This same progress, however, showed us that it was possible to weather this change as well.

After careful consideration, Colin's parents decided to make the move to Florida. We decided to use new available technology, and see if Colin would 'Skype' online with his parents. It would allow for them to 'sign' with one another. His parents were willing to try. Colin's brother, Ian, set up a Skype account and taught them how to use the program. We set a date for him to go to his brother's house (another change!) and they would attempt to Skype with each other.

**It was a success! Colin was able to see and sign with his parents. We immediately scheduled the next 'visit.'**

### **More Coffee**

Again, knowing that Colin loves coffee, we went to Tim Horton's and used their wi-fi service. Coffee in hand, Colin was beaming when his parents were on the laptop screen. Fascinated, he continued to wave, sign, and give them a 'thumbs-up.' We have continued these visits and Colin is always delighted. We are relieved and proud that Colin has adapted to this evolution in his relationship with his parents.

*- Matthew P. Mundrick, NODC*



**'Skype-Master', Colin (left) and NODC's Matt.**  
**Coffee in hand, Colin was beaming when his parents were on the laptop screen.**

*More about NODC at: [DODD Developmental Centers, NODC](#)*



## **6. Focus on Providers – Here & There**

**Providers, Here** – The Ohio Provider Resource Association (OPRA) will host its Spring Conference this year at the Embassy Suites Hotel in Dublin, April 17 - 18. The conference is an opportunity to network, discuss issues facing providers, find new resources, and learn from first-rate speakers. The OPRA conference generally attracts more than 500 attendees, and dozens of exhibiting organizations. Program content provides learning opportunities to enable professional growth, and prepares service providers to take new ideas back to the community.

**[Read more about the sessions! Register now!](#)**  
**[Here is the link to further information: Conference.](#)**

DODD Director John Martin will present an overview and update on work in-progress at the Department, in a variety of areas, at the morning session on Wednesday, April 18, at 8:30 a.m.. OPRA conference organizers note that Ohio's developmental disabilities community supports the conference with excellent attendance each year, representing various areas of the statewide system, including Direct Support Professionals (DSPs), Program Directors, Nurses, Board Members, CEO/COOs, Business Professionals, Information Technology Professionals, Administrators and Human Resource Staff. Consultants who advise providers, County Boards of

DD, and associated industry representatives also are encouraged to attend. OPRA President Mark Davis comments,

**"We're looking forward to another great Spring Conference with our members and guests learning about the latest trends and best practices in our field."**

**Providers, There – In the Youngstown Area.** At the T.J. Maxx store in Boardman, Ohio, a community-based work assignment got underway about two years ago, and has been a win-win situation for the employees and the business. Fourteen individuals from day service provider, **Turning Point Residential** day habilitation program work in shifts at the store Monday through Friday.

The individuals complete a variety of jobs, ranging from prepping items for sale throughout the store, to unloading deliveries. During a recent visit to the Youngstown-area business, it was clear that the individuals liked their jobs, and had learned a great deal about store merchandising. One participant, Samantha, had pretty much taken over stocking and organizing the shoe department, and was in the process of filling out an employment application for regular employment there – at the encouragement of her in-store supervisor. "I love shoes. Working here would be my dream job," says Sam.

Darlene Crino, Manager at the Boardman store noted "The group has been great to work with. Their energy and attitude is a positive experience for our business all the way around."



*Photo courtesy, Paul Iden, Mahoning County Board of DD*

**Some of the *Turning Point* T.J. Maxx team,  
and visitors from Mahoning, Trumbull, and Franklin Counties.**





Bill Adams is having no trouble communicating at the recent *People First* conference. Bill (at left) proclaims his desire to get matters taken care of in a Wild West skit that blazed trails in terms of costuming and dramatic flair. Bill's communication device may have done the talking, but he was certainly the brains behind the plan.

Meet Bill Adams and friends in *Pipeline Quarterly*, Winter 2011-2012  
*Pipeline Quarterly* is archived [Here](#)

## *PostScripts* .....

### APRIL IS ALSO MINORITY HEALTH MONTH!

Visit the *Ohio Commission on Minority Health* website to view the statewide calendar of events.  
<http://www.minorityhealth.hhs.gov/actnow/>

#### **REGISTER NOW! DD Council Legislative Advocacy Day, May 8th**

The Ohio Developmental Disabilities Council (DD Council) has scheduled their annual Legislative Advocacy Day for Tuesday, May 8, in the Ohio Statehouse Atrium in Columbus. The event is free. *Everyone* must register to attend. To obtain registration forms, please go to [www.ddc.ohio.gov](http://www.ddc.ohio.gov) and register online, or follow this link contact AXIS at (614) 263-8076; or [axiscenter@columbus.rr.com](mailto:axiscenter@columbus.rr.com). Arrival is suggested at 10:00 a.m. (light refreshments available), and the program begins promptly at 10:30 a.m.. Following the short program will be visits with legislators. If attending with a group, it is suggested to keep the group to four or five people, so there will be space to comfortably sit and talk in your legislators' offices. Some funding is available, if needed, to assist with funding transportation and attendants. Come and have your voice heard!

#### **SAVE THE DATE! Learning Opportunity in Cuyahoga County, April 24**

A symposium on the subject of Maximizing System-Wide Efficiency and Treatment Effectiveness for people with developmental disabilities will be held at the Embassy Suites Hotel, 5800 Rockside Woods Blvd., in Independence, Ohio, April 24, 2012 8:30 a.m. - 4 p.m. *The emphasis will be on collaborative, coordinated, and data-driven innovations.* Sponsors include DODD and the Ohio Department of Mental Health, among others. The focus of this informative symposium is community-based care, and will include an afternoon panel discussion in which DODD Director John Martin will participate. For more information: Richard Cirillo, Ph.D., Chief Clinical Officer Cuyahoga County Board of Developmental Disabilities, (216) 736-2693 [cirillo.richard@CuyahogaBDD.org](mailto:cirillo.richard@CuyahogaBDD.org)

*Click here for brochure: [Community-Based Care Symposium, Cuyahoga County](#)*

## **FREE TRAINING Sponsored by OPRA and Ohio Partners In Justice, May 18**

A one-day *free training* on the subject of working with *individuals who are developmentally disabled and also have sex offending issues* will be hosted by the Ohio Provider Resource Association (OPRA) and Ohio Partners in Justice on Friday, May 18 from 10 a.m. – 4 p.m., at the Ohio Department of Transportation, 1980 W Broad St., in Columbus.

[Click here to register today for this training!](#)

The one-day training will provide a wealth of information including sessions presented by several speakers within Ohio's health and human services community -- including Lee Balsler, David Berenson, Nicole Chambers, Randy Shively, Bill Weisler, and DODD's Scott Phillips. Each will address key concerns for counties struggling with issues regarding safely housing and treating individuals who are developmentally disabled and also have sex offending issues, specifically highlighting staff, training, and systems concerns that arise while trying to keep communities safe. Discussions will touch on MUIs, risk factors, obstacles to treatment, legal issues, and residential options.

## **MARK YOUR CALENDAR! Arc of Ohio Annual Day at Cedar Point, May 23**

The Arc of Ohio annual day at Cedar Point will be May 23, and The Arc welcomes Ohioans with disabilities, their families, friends, providers, and support staff. The day is open to *everyone* and approximately 6000 to 8000 people have participated each year for decades. Cedar Point has generously donated a limited number of admission tickets and free picnic lunches again this year, and tickets for these we will be distributed as fairly as possible. All others can participate for \$28, which is about half the regular admission price, and buy picnic lunches for \$9.50 each. For more information visit The Arc of Ohio website: [www.thearcofohio.org](http://www.thearcofohio.org).

## **Governor's Council on People with Disabilities, Accepting Applications**

The Ohio Governor's Council on People with Disabilities [www.gcpd.ohio.gov](http://www.gcpd.ohio.gov) is accepting applications for appointments effective September 1, 2012. The Council exists to: Advise the Governor and General Assembly on state wide disability issues; Educate and advocate for partnerships at the state and local level; Promote equality, access and independence; Develop employment opportunities; Promote the value of diversity, dignity and the quality of life for people with disabilities; Be a catalyst to create systemic change on issues that ultimately benefit all Ohio citizens. Visit <http://gcpd.ohio.gov> for an application form, and details on Council membership.

## **Twelfth Annual Multiple Perspectives Conference April 24-25**

The theme for the twelfth annual *Multiple Perspectives Conference*, "Experience Understood in Image, Poetry, Narrative, and Research," reaches across disciplines and professions for a greater understanding of disability. The April 24-25 event on the OSU Columbus campus offers a 12-year exploration of disability as a reflection of the human condition, seen through various lenses of understanding. Conference updates are at [ada.osu.edu/conferences.htm](http://ada.osu.edu/conferences.htm). This conference is made possible through the generosity of the Ethel Louise Armstrong Foundation Endowment Fund and ongoing support from The OSU Office of Diversity and Inclusion.

**To be on the mailing list for the conference, e-mail [ADA-OSU@osu.edu](mailto:ADA-OSU@osu.edu)**

Contact: L. Scott Lissner, Ohio State University ADA Coordinator, The Ohio State University Office of Diversity and Inclusion (614) 292-6207(v); (614) 688-8605(tty) (614) 688-3665(fax); <http://ada.osu.edu>

## **SAVE THE DATE! September 12, Direct Support Professionals Event**

The third annual Ohio Association of Direct Support Professionals (OADSP) recognition event will be hosted at the Xenos Complex in Columbus from 10:00 a.m. – 3:00 p.m. Free, fun, interactive, and motivational -- this event is *not to be missed* for celebrating the workers who care for and support

Ohioans with developmental disabilities. Details available soon at [www.OADSP.org](http://www.OADSP.org), or contact Lisa Barnes toll free at (800) 862-2322, ext. 102.

### **Youth Leadership Forum for Students with Disabilities, July 2012**

The Governor's Council on People with Disabilities invites high school juniors and seniors with disabilities to apply to attend its annual Youth Leadership Forum, to be held in Columbus this year, July 16th - 19th. Forty students will be selected. All their expenses will be paid. To be eligible, students must have a disability, be in 11th or 12th grade as of December 31, 2011, have demonstrated leadership potential, and reside in Ohio. This year's forum in Columbus will prepare students to take advantage of new and different community-based opportunities, and develop as constructive, contributing members of society. To learn more about the program, go to [www.gcpd.ohio.gov](http://www.gcpd.ohio.gov) or contact Donna Foster/YLF Coordinator; [Donna.Foster@rsc.state.oh.us](mailto:Donna.Foster@rsc.state.oh.us); (614) 438.1394 or 1.800.282.4536 ext.1394.

### **DODD Hotline for Reporting Abuse, Neglect, other Possible Major Unusual Incidents (MUIs)**

To report abuse/neglect and other MUI's call toll-free: **1-866-313-6733**. Please note that MUIs are to be reported to the local County Board of DD, however, it is understood that there may be times an individual, staff member, or family member may feel it is a conflict -- or that, potentially, a County Board may be involved in the allegation. In those instances it is important to remember the hotline number is there to be used for reporting concerns in these situations.

### ***Pipeline feedback ... direct from you to the state ...***

*Pipeline* is an electronic publication of the Ohio Department of Developmental Disabilities (DODD), distributed at least twice monthly to update and inform readers of timely, relevant information affecting stakeholders in the developmental disabilities community. Share questions or comments about *Pipeline* at [feedback@list.dodd.ohio.gov](mailto:feedback@list.dodd.ohio.gov) or [sherry.steinman@dodd.ohio.gov](mailto:sherry.steinman@dodd.ohio.gov). *The DODD values subscriber confidentiality and does not intentionally share subscriber addresses with others. However, in the event of a public records request, the DODD will comply with all applicable Public Records Laws.*

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