



Ohio Benefits Self Service Portal Medicaid Application Take Home Sheet

Below is key information regarding your Medicaid application. Please reference this sheet when signing into Benefits.Ohio.Gov or when contacting your county Job and Family Services (JFS) office to check the status of your Medicaid application.

General Information

Date Applied: _____

Applicant Name: _____

County of Residence: _____

County JFS Address & Phone Number : _____

Application Information

User Name: _____

Confirmation Number: _____

Authorized Representative (if used): _____

Assistor Information

Organization Name: _____

Assistor's Name: _____

Organization Phone Number: _____

Medicaid Consumer Hotline Number: **(800) 324 - 8680**

Next Steps

- You will receive a confirmation email (if you provided your email address) in the Self Service Portal regarding your Medicaid application status.
- If more information is needed by your county JFS office, a county JFS representative will reach out to let you know what is needed.
- You may contact the Ohio Medicaid Consumer Hotline at 1-800-324-8680 to ask for the status of your application.
- You will receive information on enrolling into a Managed Care Plan. You can contact the Ohio Medicaid Consumer Hotline for assistance on signing up.