



SSA Course Agenda

Description

This training will instruct SSA county board members who are responsible for servicing Individuals in accordance with person centered principles how to use the *imagineIS* software. Training will take place in a dedicated training environment, after which the newly gained skills will be applied to the production environment using real cases.

Who should attend?

Anyone responsible for facilitating the creation of Outcomes and managing support services which support those with developmental disabilities.

Prerequisite:

Familiarity with the Person Centered Principles concepts championed by Ohio DODD
Comfortable operating a personal computer and mouse.
Familiarity with internet browser

Agenda

Training Perpetration

Current Assessments/Discovery Results to enter into the live *imagineIS* environment

Introduction

Register, Introductions, System Checks
CRM and *ImagineIS* Navigation
SSA Role Overview
Processes – Overview Roles and processes steps
Relationship – Primary CRM Role Relationships

SSA Activities

Day 1 SSA Supervisor / SSA imagineIS Individual Management
Discovery Results / Discovery Management
Essential Health
Production Exercises

Day 2 Outcomes
Action Plan
Service Listing
Service Summary
ISP
Production Exercises