



SSA Course Agenda

Description

This training will instruct SSA county board members who are responsible for servicing Individuals in accordance with person centered principles on how to use the *imagineIS* software. Training will take place in a dedicated training environment, after which the newly gained skills will be applied to the production environment using real cases.

Who should attend?

Anyone responsible for facilitating the creation of Outcomes and managing support services which support those with developmental disabilities.

Prerequisite:

Familiarity with the Person Centered Principles concepts championed by Ohio DODD

Familiar with CRM Navigation

Comfortable operating a personal computer and mouse.

Familiarity with internet browser

Agenda

Training Perpetration

Bring case load assessments to be entered into the production *imagineIS* environment

Introduction

Register, Introductions, System Checks

CRM and *ImagineIS* Navigation

SSA Role Overview

Processes – Overview Roles and processes steps

Relationship – Primary CRM Role Relationships

SSA Activities

Day 1 SSA Supervisor / SSA *imagineIS* Individual Management
Discovery Results / Discovery Management
Essential Health
Production Exercises

Day 2 Outcomes
Action Plans
Service Listings
Service Summary
ISP
Production Exercises

Day 3 Champion Training