



Department of Developmental Disabilities

Description: DODD ITS performed important security maintenance for all DODD Portal and CRM applications. These changes provided enhanced security safeguards. The State of Ohio Enterprise Identity (OH|ID) Implementation was not put in place and will be turned on in the near future.

Special Attention Items:

The DODD Portal Login Screen has changed slightly.

a. Old

A screenshot of the old DODD Portal login screen. At the top left is the Ohio Department of Developmental Disabilities logo. Below it, the text reads "Login for County Boards, Providers, and DODD Central Office". A red warning message states: "Please do not bookmark this page or add this page to your favorites. This page will not work as a bookmark or a favorite." Below this is a prompt: "Type your user name and password". There are two input fields: "User Name" and "Password". A "Sign In" button is located to the right of the password field. At the bottom left is a link "Back to Portal" and at the bottom right is a link "Forgot Password".

b. New

A screenshot of the new DODD Portal login screen. On the left is a vertical blue decorative bar. The main heading is "State of Ohio: Department of Developmental Disabilities". Below this is the text "Sign in with your organizational account". There are two input fields: one for an email address (containing "someone@example.com") and one for a password. A blue "Sign in" button is positioned below the password field. At the bottom is a link "Forgot password?".

2. External Access for the following apps (Cognos, D365 Reports, imagineIS Portal, PSM Portal) is intermittent as some DNS changes replicate across the internet. It is expected that these items will be fine in the morning.

For any issues, please submit a ticket to the DODD ITS Call Center Portal. If you have any questions, please contact the DODD ITS Call Center at 1-800-617-6733 Option 4.