



Annual Report Fiscal Year 2012

Ohio

Department of
Developmental Disabilities

John R. Kasich, Governor
John L. Martin, Director



Introduction to DODD

The Ohio Department of Developmental Disabilities (DODD) is responsible for overseeing a statewide system of supports and services for people with developmental disabilities and their families.

The mission of DODD is continuous improvement of the quality of life for Ohio's citizens with developmental disabilities and their families. Our vision is that Ohio's citizens with developmental disabilities and their families will experience lifestyles that provide opportunities for personal security, physical and emotional well-being, full community participation, productivity, and equal rights.

Ohio's DD system supports approximately 90,000 citizens— providing services that assure individual health and safety, provide residential services and support, increase opportunities for meaningful employment, and foster full and complete community inclusion and participation.

DODD's role is to provide leadership, oversight, and funding for 88 county boards, hundreds of providers, and thousands of individuals and families. Each of Ohio's 88 counties has a County Board of Developmental Disabilities, which implement all services and supports. In addition, there are thousands of independent service providers, certified by DODD, that work with County Boards to provide services under the Boards' management.

DODD maintains a Central Office in Columbus, where most of its administration, program management and leadership functions occur. There are also ten residential Developmental Centers around the state, which provide temporary residential placement and offer programs developed to teach skills needed for a move to a less intensive, more community-based setting. The Developmental Centers also provide extensive outreach services to county boards and other providers, including case consultation and staff training.

DODD Divisions and Division Leadership



Division of Fiscal Administration
Ann Rengert, Deputy Director



Division of Legislative Affairs
and Communications
Zach Haughawout, Deputy Director



Division of Human Resources
Laura Frazier, Deputy Director



Division of Medicaid Development
and Administration
Patrick Stephan, Deputy Director



Division of IT Services
Bryant Young, Deputy Director



Division of Policy and
Strategic Direction
Monty Kerr, Deputy Director



Division of Legal and Oversight
Kate Haller, Deputy Director



Division of Residential Resources
Ginnie Whisman, Deputy Director

Letter from Director Martin

Serving as director of the Ohio Department of Disabilities has brought numerous personal and professional rewards. I have worked for the past several years in this role side by side with many dedicated individuals, both at the Department and in other parts of our strong system of supports and services. We enjoy tremendous partnerships with County Boards, providers, advocacy groups and individuals and families that help us deliver programs and services that offer quality of life improvements that serve our mission, vision and values. What I have learned through these experiences is that Ohio's DD System has unending potential and strength, because there is limitless passion for service within our community. From unique training projects and ambitious community employment programs, to supporting individuals in living in home settings and making their own daily choices-- we are thriving throughout Ohio.

DODD strives to continue building upon that potential and help fulfill a vision where Ohio's 90,000 citizens with developmental disabilities and their families will experience lifestyles that provide opportunities for personal security, physical and emotional well-being, full community opportunities for personal security, physical and emotional well-being, full community participation, productivity and equal rights. As we strive for that vision, we continue to keep several priorities in mind during all our decision making and annual goal setting: We strive for less complex systems with fair and logical payment systems; seek quality outcomes through a combination of people and processes; deliver service models designed in response to choices made by people served in alliance with community supports; foster good stewardship of limited resources; and aim to offer some help and hope for everyone.

With these priorities leading us, we made progress and saw significant accomplishments on several goals this year, including our goals to rebalance long-term care, expand care coordination and streamline administration. More importantly, our accomplishments on these goals offered very real positive impact for the people we serve, from offering more opportunities for choice and independence to ensuring more ease of access to our services and programs.

As our fiscal year began, Governor Kasich, in planning for a mid-biennium budget, asked all cabinet directors to review the programs we administer and make recommendations for improvement, including identifying any statutory barriers to effective service delivery and streamlining processes or programs. This process allowed us to make several regulatory improvements. Our primary effort centered on Employment First, Governor Kasich's initiative to make community employment the first employment option considered for individuals with developmental disabilities.

As I mentioned above, Fiscal Year 2012 also brought many more increased opportunities for Ohioans with disabilities to control and make choices about their lives. As part of this year's budget improvements, we updated guardianship law to allow individuals with guardians to have more decision making capacity in their daily lives. Our new SELF waiver, Ohio's first waiver that allows individuals to control their service budgets and decisions, was launched. We continued to help more people who want to relocate from facilities into community homes, and supported the efforts of our counties who are leading the way in developing local shared services programs that improve service and efficiency. We are proud of the progress we

have made this year in continuing to improve choices people can make for how they live their daily lives: where they work and what they do for work, where and how they live, and more empowerment for families in how they support their loved ones with disabilities.

We look forward to continuing to work with all our stakeholders and communities to expand upon all these goals and accomplishments in the coming years. More choices and opportunities are yet to come!



Mission

**Continuous improvement
of the quality
of life for Ohio's citizens with
developmental disabilities
and their families.**

STRATEGIC GOALS and OUTCOMES

Strategic Goal: Rebalance Long-term Care

DODD knows that people want and deserve opportunities to live where and how they choose—integrating into general communities by living in more homelike settings, working among their peers in community jobs, and making their own daily choices.

2012 Accomplishments

- Employment First Initiative launched to increase opportunities for individuals with developmental disabilities to work in their communities in integrated employment settings.
- SELF waiver was approved and developed to give individuals access to a waiver allowing them to manage and control how services are delivered.
- We continued census reduction at Developmental Centers, providing access and support to individuals who prefer to move to less restrictive, community settings.
- We updated Guardianship Law to allow certain individuals who need guardians to still have authority to exercise their own basic rights to make smaller, daily decisions for themselves.
- Remote Monitoring services were implemented as a new service in the Individual Options waiver, one of several new services designed to allow more flexibility and greater efficiency in managing individuals' health and safety needs.

Strategic Goal: Streamline Administration

DODD has identified several opportunities to create a more efficient, easier to navigate DD service delivery system by streamlining the administration of programs—within DODD, with sister agencies and with local partners.

2012 Accomplishments

- Transferred ICF program to DODD
- Transferred Administration of Transitions Waiver to DODD
- Continued to provide support to the County Collaborative, an 18-county collaboration to design programs to standardize services and share resources for greater efficiency.

Strategic Goal: Expand Care Coordination

DODD knows that fragmented care coordination leads to system inefficiencies. We support and promote models that standardize processes and share resources to provide more efficient operations and better service delivery.

2012 Accomplishments

- County Collaborative- DODD continued work to develop an online system to manage intake assessment, service planning and quality monitoring
- DODD completed a Website redesign that included a provider database where individuals can seek information about provider and services in their communities.

Strategic Outcomes

People served have greater opportunity to live their lives in less restrictive settings, make choices about how they live, and become more integrated into their communities.

People served enjoy greater access to services as the programs become easier to navigate

Communities enjoy more efficient service delivery with greater cost effectiveness.

Providers and people served have more access to information about services available in their communities.

Improving Job



“Sheltered workshop employment has been rewarding for many individuals over the years,” said Director John Martin, “but we also know that there are many people out there who strongly desire an opportunity to do something else, and to find competitive jobs in their communities doing things they enjoy doing.”

The Task Force began meeting in May and is focused on several key areas, including reviewing the State Employment Leadership Network (SELN) report recommendations, which address various ways to increase community employment opportunities for Ohioans with developmental disabilities. The Task Force report will include recommendations to:

- Align policies, procedures, eligibility, enrollment, and planning for services across state agencies to increase opportunities for community employment.
- Develop universal tools for documentation, eligibility, selection, assessment, and planning of services, with the intent of improving employment outcomes.
- Identify best practices, partnerships, sources of federal funds, opportunities for shared services among County Boards of DD and other providers, and expand model programs to improve community employment outcomes.

Opportunities

We know that individuals are more successful in their communities when they have jobs. Ohio’s DD system saw tremendous progress this year in our efforts to increase community employment opportunities for individuals and give every individual the opportunity to live how they choose. Director John Martin joined Governor John Kasich and several other state agency directors on March 19, 2012 to announce Ohio’s Employment First initiative and Executive Order. The announcement event was hosted by Ohio Health at its Dublin Methodist Hospital location, and was attended by more than 70 people from Ohio’s developmental disabilities and business communities. The event represented a kick-off of statewide coordination under the Governor’s leadership to ensure that every individual with developmental disabilities will one day have every opportunity to pursue their own employment and community participation goals. The Executive Order required DODD to develop the Employment First Task Force, which also includes representatives from the departments of Education, Job and Family Services, Mental Health, and the Ohio Rehabilitation Services Commission.

Director Martin, RSC Director Miller and ODJFS Director Colbert watch as Governor Kasich asks Micah Hetrick, of Dublin, Ohio, to participate in signing the Governor’s Employment First Executive Order- March 19, 2012.



“We’re going to push, push, push on this employment theme. People with disabilities want to work in the community, and Director Martin tells me that many people who now are in workshops around the state would like to have other opportunities available to them. Well, I’m going to say right now, that people with disabilities have a voice in this Administration.” --Governor John Kasich

2012 Highlights

Expanding Choices in Waiver Services

DODD's new Self-Empowered Life Funding (SELF) waiver gained federal approval and was developed for enrollment this fiscal year. Under the SELF waiver, individuals direct how their approved support dollars are allocated, and how they receive waiver services like remote monitoring and health equipment or supplies. They also can utilize new services such as Community Inclusion and Integrated Employment to help live more inclusive lives within their communities. We anticipate enrolling up to 2,000 individuals in the SELF waiver over the next three years. Within those numbers, up to 100 children with intensive behavioral needs will receive a state-funded waiver—which offers flexible service options for families of children with autism and other behavioral support needs. Individuals must meet eligibility requirements for the waiver, including meeting required 'level of care' needs, and be willing and able to perform responsibilities associated with self-directing their care. The SELF waiver has an overall annual cost cap of \$25,000 for children and \$40,000 for adults. The cap offers predictability for counties and the state in projecting funding needs for the community, while the structure of the waiver offers participants the flexibility to tailor services for their particular needs.

**Rebalancing
Long-Term
Care--**

**Developing
Ohio's first
Waiver that
allows people
choices in how
they receive
services.**

Streamline Administration

**Greater Access as
System and
Programs become
easier to navigate.**

Streamlining DD Programs/ Planning for the Future

To streamline services and create a structure where families and individuals can more easily navigate our system, administration of the ICF/IID program has successfully transferred from Ohio Department of Job and Family Services to DODD. The department views this program as an important piece of an effective service delivery system, with ICFs (Intermediate Care Facilities) providing services to those individuals whose needs cannot be reasonably met in community-based settings. Individuals with developmental disabilities have a wide range of service options to consider, including home and community based services (waivers), private and county board-operated intermediate care facilities and state-operated developmental centers. The Department's goal is to increase the number of individuals who have the option to receive services in home and community based settings. To that end, as we have transferred administration of the program to our Department, we have also completed significant work on our vision for the future of this important service. We value an overall model of services that allow people choices in where and how they live; that allow funding to follow the person; and are value driven and provide quality outcomes. A report on our complete vision for the program will be released in August of 2012.

Supporting Counties in Sharing Services to Create a More Sustainable System

DODD has continued its efforts to support counties in maximizing resources and improving service by sharing resources with neighboring counties or regions. This past fiscal year, three additional counties entered into shared superintendent arrangements. In addition, DODD has continued its work with the Region V County Collaborative—an 18-county project in Southeastern Ohio. The Collaborative is developing ways to standardize service processes and share business functions, with support from DODD in developing IT and administrative infrastructure support. Our shared outcomes, well underway, are putting people-centered planning first and ensuring long-term sustainability of our system.

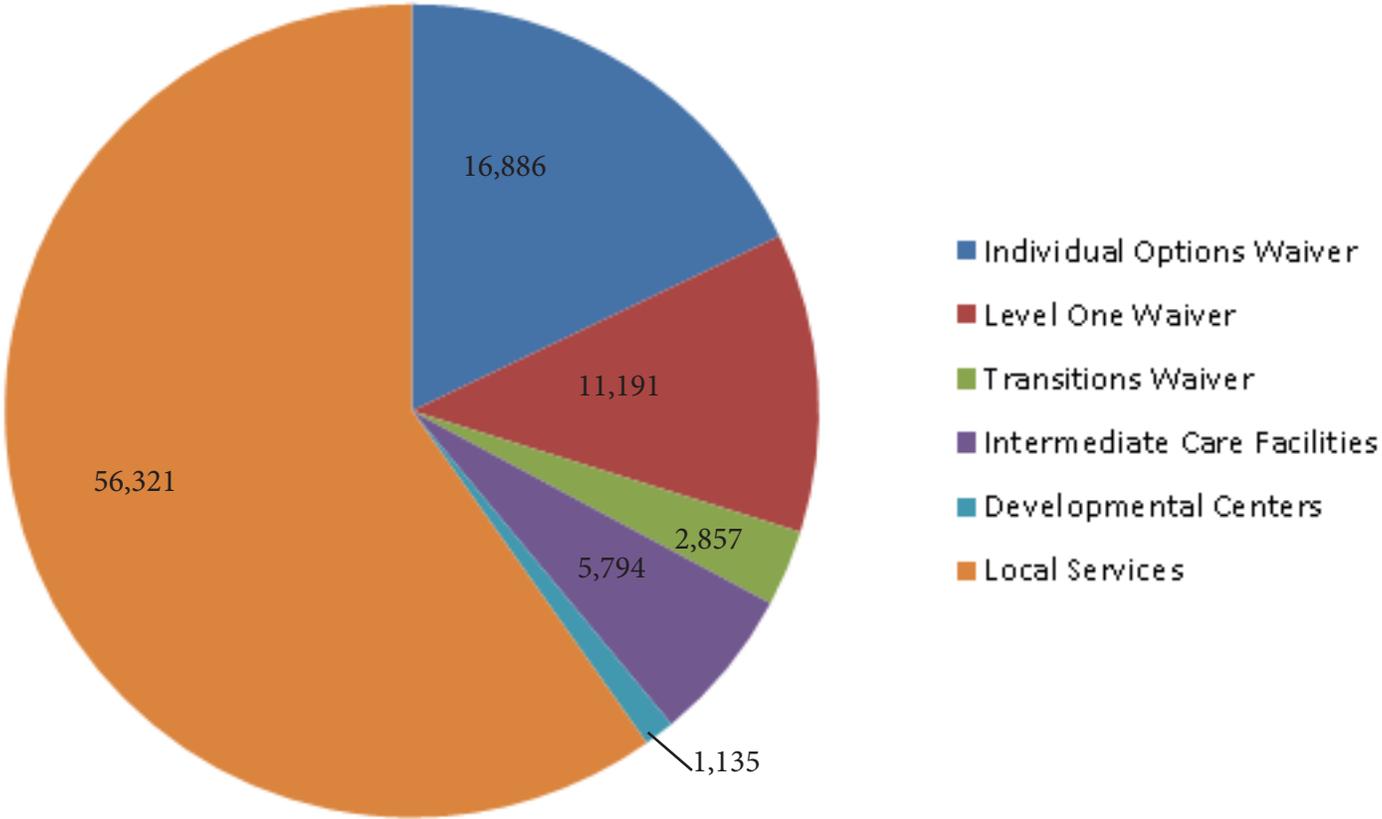
Expanding Care Coordination

**Communities are assured
more efficient service
delivery with greater cost
effectiveness.**

**With services less
fragmented, people have
better access to both
services and information.**



WHERE INDIVIDUALS IN THE DD COMMUNITY ARE SERVED



Ohio's DD system is supported by a unique combination of local, state and federal dollars, with local dollars playing a significant role. The chart above provides an overview of this combined service delivery system and the individuals served by its various parts. DODD's three major funding areas are waiver match, subsidy support for services provided by county boards of DD, and state-operated developmental centers.



Funding Highlights

2012 Expense Summary

Personal Services - Payroll	\$192,939,117.17
Purchased Personal Services and Other	\$21,117,284.72
Supplies and Maintenance	\$33,810,582.49
Equipment	\$1,924,241.36
Subsidies/Shared Revenues/Waiver Payments	\$1,306,863,442.31
Judgments, Settlements and Bonds	\$836,468.54
Debt Service	\$18,014,100.50
Transfers & Payments to Other State Agencies	\$26,586,635.20

Total

\$1,602,091,872.29

